

VELVET CARE

Velvet is a very special fabric with a deep, luxurious pile. Due to its special nature, it behaves differently from other textiles, and requires specific and regular care.

TIME OF DELIVERY

Unpack your velvet furniture immediately upon delivery. The longer it stays wrapped, the greater the chance of pressure marks.

All of our products are packaged very carefully to ensure they arrive safely at their destination. Items upholstered in velvet are first wrapped in a cloth sleeve to minimise pressure marks from the outer packaging. However, it is impossible to completely prevent such marks, and it is common for velvet products to arrive with pressure marks and lines. As the fabric adjusts to its new environment, these marks may gradually disappear, particularly in more humid conditions. Steaming, vacuuming, and brushing are other ways to remove such marks.

DAILY USE

Though our velvet is extremely hardwearing, the nap will change over time, particularly in frequently used areas such as seats and armrests. This is a beautiful part of the character of the material. To best maintain the pile, we recommend weekly brushing and/or vacuuming. Avoid prolonged exposure to sunlight as this may cause the fabric to fade.

STEAMING

Lightly steam the fabric using a steamer. Never iron.

BRUSHING

We recommend using a brush that is specifically intended for use on velvet, and which has fine-combed anodised aluminium bristles.

VACCUING

If vacuuming, be sure to use an upholstery attachment and a low suction setting to gently lift the pile without damaging it.

CLEANING

Stains - act quickly. First, remove the worst with a spoon, or in the case of liquid, absorb with a white cloth. Any loose dry particles must be vacuum cleaned before further cleaning. Remove non-greasy stains by dabbing gently with a damp lintfree cloth or sponge. Edge marks can be avoided by dabbing gently in circular motions towards the centre of the stain. Make sure to dry the fabric fully before use. It may also be necessary to use a hairdryer on a low temperature setting to avoid leaving edge marks.

For more engrained stains and for occasional rejuvenation, we recommend professional dry cleaning.

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