

UNPACKING YOUR FURNITURE

When your furniture is shipped for curbside delivery, it is packed in numerous layers to protect it during transport. It is essential that you unpack the goods carefully so you do not accidentally damage the furniture whilst unpacking.

1. TRIPLE-WALL CARDBOARD BOXES

The outer layer of packaging is a triple-wall cardboard box secured with paper packing tape. To remove the cardboard, use a sharp cutting knife to lightly slice the tape only, to allow you to release the cardboard. DO NOT slice too deeply as there is risk of cutting the furniture inside.

2. PAPER CUSHIONING AND EDGE PROTECTION

The paper cushioning and cardboard edge protectors rest on top of the furniture, so you must be very careful with this layer. Remove the paper by tearing with your hands only. DO NOT use a knife on this layer, as you are likely to cut too deep and damage your furniture. NOTE: Select products may be shipped with foam edges and/or bubblewrap. The same guidance applies to these materials, including tearing with your hands only.

You are responsible for recycling and/or disposing of all packaging after removal.

A NOTE ABOUT DE LA ESPADA PACKAGING

De La Espada packaging is engineered to offer our furniture maximum protection during transport. Almost all of our packaging is easily recycled as cardboard or paper. We continue to research materials to work toward 100% recyclable packaging.

Each product is carefully wrapped to provide cushioning and corner protection before being placed in a triple-wall cardboard box sealed with paper tape. Triple-wall cardboard offers superior impact resistance as the inner layer acts as a shock absorber to protect the contents while the outer layer is extremely robust and crush resistant. This cardboard performs better than traditional wood crating as it protects against changes in temperature, an important factor for solid wood furniture. These heavy duty cardboard boxes have exceptional stability and weight-bearing capacity making them eminently suitable for shipping heavy, fragile items.

The use of triple-wall cardboard is part of De La Espada's commitment to the environment. Cardboard production has a smaller carbon footprint than chipboard, and cardboard can be easily reused or recycled.

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